



# Snuneymuxw

First Nation

[www.snuneymuxw.ca](http://www.snuneymuxw.ca)

## JOB POSTING

### Homeless Outreach Worker

#### JOB OVERVIEW

Reporting to the Mental Health & Wellness Manager, the Homeless Outreach Worker is responsible for providing free of cost services to Nanaimo's Indigenous homeless population, supplemented by Indigenous Knowledge. This includes but is not limited to assessing basic needs and providing access to services such as housing, medical care and counselling, and necessities. Through outreach, engagement and ongoing relationships, the Homeless Outreach Worker focuses on reducing harm and supporting healing. There are one Full-time, Permanent and one Full-time, Term positions available. Hours may vary per day and week. Standard hours of work are 8am to 4pm, Monday to Friday, but occasional weekend and evening work may be required, based on operational needs.

#### JOB RESPONSIBILITIES

The Homeless Outreach Worker will be responsible for the following duties:

- Initiate contact, build trust and relationships to support homeless Indigenous peoples;
- Assess needs and help individuals to remove barriers to accessing community resources such as personal identification, shelter, housing, entitlements, medical care, counselling, treatment;
- Provide access and support for using PPE equipment;
- Assist in navigating the outreach and support system based on needs;
- Educate about safety, health risks, and prevention, in particular related to COVID-19, alcoholism, and drug addictions;
- Identify gaps and barriers in available community resources and advocate for systemic changes to improve quality and coordination of community services;
- Partner with community service providers to provide support, transportation, and supplies for homeless Indigenous peoples;
- Assist in strategizing positive solutions to homelessness of Indigenous peoples in Nanaimo.
- Provide mentorship and training to build internal capacity.
- Assist clients in filling out referral forms.
- Other duties as assigned.



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## **JOB REQUIREMENTS**

### **Education:**

- High school diploma required.
- An undergraduate degree or college diploma in a social science field is an asset.
- Trauma-informed care training is preferred.
- Alcohol and drug counselling training is an asset.

### **Experience:**

- Experience in work related to social work, outreach programs or counselling is preferable.
- Experience with harm reduction approaches and motivational interviewing is an asset.

### **Knowledge, Skills, and Abilities:**

- Organizational and planning skills.
- Knowledge of the root causes of poor mental health and trauma amongst Indigenous people, including colonization, poverty, residential schools, and other mental health determinants.
- Knowledge of mental health & addictions counseling is an asset.
- Working knowledge/demonstrated ability to deal effectively with potentially hostile, demanding, confused/frustrated individuals and respond in a calm and tactful manner.
- Sound judgment and problem-solving skills.
- Ability to establish and maintain effective and efficient working relationships.
- Ability to partner and engage/reach out to partners to provide services to homeless persons.
- Knowledge of Nanaimo's homeless support services and centers is an asset.
- Ability to work as a team member as well as to be self-directed in carrying out daily duties.
- Knowledge of Coast Salish culture, protocols/traditional practices is desirable.
- Ability to sit and stand for long periods of time and work outside in all weather conditions.
- Ability to track data and provide written reports.
- Good interpersonal and communication skills – written and oral.

### **Willingness Statements:**

- You are required to possess and maintain a valid class 5 BC driver's license as well as appropriate insurance for work.
- You may be required to work evenings and weekends.
- You will be subject to satisfactory reference check and criminal records review.
- You must adhere to the Snuneymuxw First Nation's policies and procedures, including providing proof of valid Covid-19 Vaccine Pass.



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## Snuneymuxw Standards

Our values will guide us towards becoming a stronger, more effective organization with a positive and mutually beneficial work environment for everyone.

### **Achievement**

Deliver what matters  
Ensure clarity of direction and unity of purpose  
Inspire excellence and strive for outstanding results

### **Collaboration**

Work together to build successful teams and partnerships  
Be open, inclusive and share knowledge  
See, provide, and act on feedback

### **Community Commitment**

Know our community and put them first  
Listen to and understand community needs  
Be responsive, close the loop and deliver on promises

### **Integrity**

Own your actions, successes, and mistakes  
Act with transparency, honesty, and respect  
Do what you say you will do

### **Innovation**

Look for ways to improve and create positive change  
Think broadly and take a wider viewpoint  
Be responsive to new ideas and opportunities

Please submit your current resume and cover letter to:

Snuneymuxw First Nation  
Attention: Tina-Marie Heinrich

668 Centre Street, Nanaimo, BC, V9R 4Z4  
or email: [HR@snuneymuxw.ca](mailto:HR@snuneymuxw.ca)  
Fax: 250-753-3492

**Deadline Date: Monday, July 24, 2023 @ 4PM**