



Snuneymuxw Health Centre

Report on the Annual General Meeting of the  
Snuneymuxw Health Centre for  
the fiscal year 2015 – 2016

Prepared by Charles Nelson, Snuneymuxw Health Administrator

## **Introduction**

This document is an account of the events of the Annual General Meeting of the Snuneymuxw Health Centre which took place on September 19, 2016 at the Snuneymuxw Long House Community Kitchen.

## **Opening Session**

Snuneymuxw Elder Xelimulh/Kasalid, Bill White, opened the evening with a Tiwi'ulth, prayer, and sang two traditional songs with the assistance of Wes Edwards.

Elected Chief John Wesley along with elected Councillors Kate Good and Regan Seward were in attendance at the Health AGM. All three elected members expressed words of welcome and shared the importance of the health centre in the community and the goals of the elected council.

Health Staff presented a two minute table pitch to community members, in attendance, to inform them what services their departments provide.

## **Presentations**

The main intention of the Health Annual General Meeting is for the Health Department to share with community members its finalized Annual General Report for the fiscal year 2015 – 2016. The Annual General Meeting also provided an opportunity for members to hear a presentation about the new Health Centre to be developed.

Charles Nelson, Snuneymuxw Health Administrator, and Corinne Visccher, Consultant, presented Snuneymuxw Health Centre's Annual General Report for the 2015 – 2016 fiscal year. Health Centre staff had prepared hard copies of the Snuneymuxw Health Centre Annual General Report for the 2015 – 2016 year and Corinne Visccher developed a PowerPoint presentation for the Health Administrator to present. An opportunity for questions was provided at the end of the presentation.

Jeff Gravistin, David Nairne & Associates, and Charles Nelson, Snuneymuxw Health Administrator, provided a presentation regarding the site location of the proposed new Health Centre to those community members in attendance. The intention of this presentation was to show what measures are being taken to ensure the cultural privacy of Snuneymuxw's long house and to answer any questions. The presentation was received and no questions were asked.

## **Closing Remarks**

Charles Nelson, Snuneymuxw Health Administrator, provided closing remarks by thanking all those community members in attendance for coming out and supporting the work of the health centre and thanking the cooks for an excellent meal.

Charles closed the night with a prayer.

## **Evaluation**

The Snuneymuxw Health Annual General Meeting had a total of 45 community members in attendance. From this attendance, we received a total of 41 evaluations regarding the Health AGM.

The evaluation provided asked 8 questions. The evaluation also gave an option for community members to provide their name and contact information.

## **Evaluation Questions**

The questions that were asked are:

How many family members and friends did you attend with?

What did you like about the AGM (please answer “yes” and “no”)

\_\_\_ The information provided to me was useful.

\_\_\_ The cultural activities were interesting and I enjoyed them.

\_\_\_ The food was nutritious and enjoyable.

What could the Health Team do to improve next year’s AGM? These are my ideas about what you could do to improve. (use the reverse side of this page, if you need more room).

- 1.
- 2.
- 3.

## Results of Evaluation

With the first question, how many family members and friends did you attend with?, we had the following results:

### Question 1

<b>The number of persons that answered question 1.</b>	<b>33</b>
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<b>The following stated they attended with 1 family member</b>	<b>1</b>
<b>The following stated they attended with 2 family members</b>	<b>8</b>
<b>The following stated they attended with 3 family members</b>	<b>10</b>
<b>The following stated they attended with 4 family members</b>	<b>3</b>
<b>The following stated they attended with 5 family members</b>	<b>3</b>
<b>The following stated they attended with 6 family members</b>	<b>2</b>
<b>The following stated they attended with 10 family members</b>	<b>1</b>
<b>The following stated they attended with 12 family members</b>	<b>1</b>
<b>The following stated they attended with 20 family members</b>	<b>1</b>
<b>The following stated they attended with 30 family members</b>	<b>1</b>

Question 2 was asked in 3 parts which are listed below as 2 a., 2 b., and 2 c.

Question 2 a., 2 b. and 2 c. had the following results:

Question 2 a. "What did you like about the AGM (please answer "yes" or "no"): The information provided to me was useful.

### Question 2 a.

<b>The number of persons who answered this question.</b>	<b>38</b>
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<b>The number of persons who answered "yes" to question 2 a.</b>	<b>20</b>
<b>The number of persons who answered "no" to question 2 a.</b>	<b>0</b>
<b>The number of persons that answered question 2 a. with a check mark.</b>	<b>16</b>
<b>The number of persons that answered "some" to question 2 a.</b>	<b>1</b>
<b>The number of persons who did not answer this question and left it blank.</b>	<b>4</b>

*When the question was answered with a check mark, it is assumed the answered provided is "yes".*

Question 2 b. “What did you like about the AGM (please answer “yes” or “no”): The cultural activities were interesting and I enjoyed them.

**Question 2 b.**

<b>The number of persons who answered this question.</b>	<b>34</b>
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<b>The number of persons who answered “yes” to question 2 b.</b>	<b>18</b>
<b>The number of persons who answered “no” to question 2 b.</b>	<b>0</b>
<b>The number of persons that answered question 2 b. with a check mark.</b>	<b>13</b>
<b>The number of persons who did not answer this question and left it blank.</b>	<b>7</b>

*When the question was answered with a check mark, it is assumed the answered provided is “yes”.*

Question 2 c. “What did you like about the AGM (please answer “yes” or “no”): The food was nutritious and enjoyable.

**Question 2 c.**

<b>The number of persons who answered this question.</b>	<b>38</b>
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<b>The number of persons who answered “yes” to question 2 c.</b>	<b>20</b>
<b>The number of persons who answered “no” to question 2 c.</b>	<b>0</b>
<b>The number of persons that answered question 2 c. with a check mark.</b>	<b>16</b>
<b>The number of persons that answered “very” to question 2 c.</b>	<b>1</b>
<b>The number of persons who did not answer this question and left it blank.</b>	<b>4</b>

*When the question was answered with a check mark, it is assumed the answered provided is “yes”.*

With the third question, What could the Health Team do to improve next year’s AGM?, we had the following results:

**Question 3.**

<b>The number of persons who answered this question.</b>	<b>22</b>
<b>The number of persons who did not answer this question.</b>	<b>20</b>

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The following are the recommendations/ideas provided for question 3.

<b>Reach more people</b>
<b>More Teens</b>
<b>Snuneymuxw Gym – Venue</b>
<b>Interactive discussions on services provided</b>
<b>Start at 2:00 PM</b>
<b>Need to start earlier and on time. The elders are probably used to eating on time. Some diabetic.</b>
<b>Elders need to get home and when start late with events get tired to stay till the end.</b>
<b>You have a wonderful. What you have done for the band. Thank you very much and all my relations.</b>
<b>Everything was awesome.</b>
<b>Nothing at all. The information provided was useful in to the health stuff and programs were all sufficient. I'm glad to see the elders in our community are being cared of. Also the youth programs are all doing well.</b>
<b>Better communication to and for off reserve, and give a week notice for the actual gathering.</b>
<b>No need to improve. Everything was done awesome!</b>
<b>Background music while dinner.</b>
<b>More transportation for Rez #1.</b>
<b>For more transportation for those who don't drive. Everything was great!!</b>
<b>Increase in Health Coverages (ITHA) as cost of medical increases.</b>
<b>Better communication between primary health care ie.. dr's and services provided by SFN to insure best health care for pte's.</b>
<b>Meals on wheels program for our elders/disabled/sickly</b>
<b>Start on time. Great job!!</b>
<b>Blood pressure check station</b>
<b>Check blood sugar levels</b>
<b>More concern for the elders &amp; people in our community that are suffering with mold in their homes and it's not being recognized.</b>
<b>Make a point to check on people's concerns on their health problems.</b>
<b>Host at new gym</b>
<b>Better door prizes (maybe a truck or new car)</b>
<b>Break out sessions with groups? Feedback?</b>

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<b>Facebook event invite</b>
<b>Can't think of anything</b>
<b>They are doing a good job</b>
<b>Start a little early.</b>
<b>Concerns: Nurses have no follow through with the home support workers. My home support worker left a msg. for the nurses to come check on me when I was ill and the nurses never responded at all.</b>
<b>More bus tickets</b>
<b>Come to the house.</b>
<b>Check voice mail</b>
<b>Return calls</b>
<b>Home visits to elders who really need help.</b>
<b>Have more staff communicating with the elders present. Just the Home Care Workers were going table to table speaking to the elders.</b>
<b>Health Administrator needs to be involved with personal complaints. At least respond to them.</b>
<b>Why do the nurses not check their voice mail at the office? A member of my family was told that they would be better off phoning the nurse's cell phone instead of leaving a msg. on their office phone! This is unacceptable, especially when an elder needs help. Ask me personally if you would like more information about this!</b>