



We can help.

KUU-US Crisis Line has been in operation since 1993 . As an accredited agency of the American Association of Suicidology, crisis intervention trained phone operators assist those in crisis 24hrs a day. The previous "jurisdictional area" covered by KUU-US was Port Alberni, Bamfield and the West Coast of Vancouver Island. Although these areas will still be serviced as the communities are accustomed to, KUU-US has expanded crisis services to all Aboriginal people on Vancouver Island and the province of British Columbia.

KUU-US assesses a callers need based on the presenting issue, referral access and level of severity. The focus is to change the state of the caller from one of crisis at the beginning to managed problem-solving at the end. It is about being that listening, non-judgemental supportive ear at the other end of the phone, to help a caller get through their crisis. This process occurs in various ways from prevention support to intervention methods.

KUU-US is a service provider to the provincial Mental Health Information Line network and 1-800-Suicide network.

Suicide Assessment: KUU-US conducts assessments and establishes support for those who are suicidal. Calls are received from those in crises as well as from 3rd party individuals that are concerned about someone being suicidal.

Mobile Outreach: Support workers assist individuals in person where situations require one on one contact. The service is available 24hrs a day and individuals are assisted where needed (office, home, hospital etc). For traumatic events that effect communities, KUU-US is able to provide CISM debriefings, assistance during healing circles, and support through prayer circles.

By accessing KUU-US Crisis Services, agencies, individuals and families know that they are receiving a continuum of services that reduces the likelihood of "falling through the cracks".

If you are facing a difficult situation, call us now. We can help.

- Adult Crisis Line: 250-723-4050
- Youth Crisis Line: 250-723-2040
- Vancouver Island and through the Province of BC 1-800-588-8717 **FREE**